

AVATAR BUDDY

Client Testimonial

Kim Neal

Pump Up Profits LLC

Tailored Team Training

Another area that most of my clients need immediate help in is training their team to understand and efficiently and effectively use their ERP software. Avatar Buddy gave me training modules that were role specific, based on what each user needed. I was able to offer training specific to each user, with modules only on their functional areas within the software.

The training was dynamic and adapted to each user's progress and understanding. When a team member struggled with a particular feature, Avatar Buddy was able to generate additional explanations, examples, and even practice exercises to reinforce learning. The team was able to ask questions in natural language, and Avatar Buddy would respond with relevant information or direct them to the appropriate resources. This conversational approach made it easier for them to get the help they needed without sifting through lengthy manuals.

A training project usually takes me anywhere from a month to 3 months, depending on the learning curve of each member of the team. For this client, I was able to get 50% of the team trained in *a little under a month*, to the point where they were able to provide training to other members of the team. Avatar Buddy provided a centralized platform for accessing information and resources, ensuring team members were able to *quickly* find the data they needed without wasting time searching through multiple websites or documents.

